

Heating Troubleshooting Guide

Simple things to try before calling us:

If you have any trouble with your Carrier® products or system, remember you can always call us for help and service. But here are a few simple things to try before calling us for a service visit.

1. Check to see if your thermostat is set to the "heat" position.
2. Make sure that the temperature setting on the thermostat is set above (or higher than) the indoor temperature showing on the thermostat.
3. Ensure that there is power to the furnace: Try turning the fan to "On" using the fan switch on the thermostat to test for power to furnace.
4. Check the circuit breakers at the electrical panel.
5. Check the SSU switch (it looks like a light switch on a grey box located at the furnace) to be sure it is in the "On" position.
6. Has the furnace filter been replaced recently? 1-inch thick furnace filters should be replaced monthly, and wider higher capacity plated filters are typically changed every other month or twice a year.
7. Check all return air grilles to make sure they are not blocked by furniture. (The return air grilles are normally located on your walls and are wide and flat).
8. Check all vents to make sure they are open and blowing air.

If these handy checklists do not solve your problem, contact River City One Hour Air right away for service.



10 REASONS To Replace Your Air Conditioning System This Fall

ARE WE CRAZY? Replace your system when the weather is cool and air conditioning isn't needed? But many times, it can be the smartest approach ... and one that can save you a lot of money.

1. **Today's systems have many features that will increase your comfort and save you money.** They have variable speed fans, programmable thermostats, and control of humidity and improved indoor air quality. They can even tell you when your filter needs to be replaced.
2. **Energy Efficiency.** If your system is over 10 years old, you'll see an immediate drop in your utility bill – up to 56% - if you replace your system with one of today's energy efficient models. Since your home system uses as much as half of all your utilities, it only makes sense to see all your options.
3. **Higher Energy Prices.** There's one thing that all economists agree on – energy prices will go up in the future. A new system is the safest investment you can make today, with an immediate return and a hedge against higher prices in the future.
4. **Factory Rebates.** To help encourage off-season purchases, Carrier offers various factory rebates, up to \$1,100 on selected models. These can be combined with financing offers on many products.
5. **Utility Rebates.** Various Louisiana utilities are offering rebates that can be as high as \$300.
6. **Financing offers.** Limited-time financing offers with 0% down, for 36 months. WAC
7. **Off-Season Specials.** We're not as busy in the fall compared to the summer, so we're ready to offer better deals and keep our staff busy.
8. **Free Consultation & Estimate.** At no charge or obligation, we can calculate the operating cost of a high efficiency system vs. your old system and show you all your options.
9. **No More Repairs.** System failures never come at a convenient time, and repair costs can add up. A new system will come with a trouble-free warranty – ask for details.
10. **Professionals You Can Trust.** When you buy a new system from River City One Hour Air, you're dealing with a company that served the area for more than a century. Our Comfort Consultants and installers are factory-trained. We back everything we do with a 100% Satisfaction Guarantee.

Thinking About Getting a NEW FURNACE?

Things to consider when choosing a replacement

You've decided it's time for a new furnace. This decision is great for you and your family. Newer models are much more efficient, so they can save you a considerable amount of energy and money. Here are some valuable tips on choosing the right replacement to be sure you make a wise purchasing decision. Do you want gas or electric? In general, gas is less expensive as a heat source than electricity, and has been historically. But if natural gas is not piped into your neighborhood, your alternative would be propane - usually not as economical as natural gas. Today, there are dual-fuel systems that can run on both gas and electricity - switching to the fuel that's most economical. Ask us about them, and we'll be glad to explain.

Look for the AFUE rating. Like Miles-Per-Gallon on a vehicle, the Annual Fuel Utilization Efficiency (AFUE) rating gives you an idea of how efficiently the furnace uses fuel to produce heat. Once you find the rating, the higher the number, the more efficient the furnace. A furnace with a higher AFUE (that's more efficient) will cost a little more, but it saves you money in the long run, especially as energy prices continue to climb.

What about noise? You'll want to research the amount of noise you can expect, especially if your furnace blower is close to where you spend most of your time. If the furnace blower is in the garage or basement, the noise level is less important. We have all the details about noise levels for all models we install.

Make sure your new furnace has reasonable warranty period, as most people keep their furnaces for 8 or more years. Find out if it covers parts, labor, or both. Get an inexpensive maintenance agreement to make sure your new furnace has the proper preventive maintenance to extend its life span. Many manufacturers require proper maintenance for complete warranty coverage.

IF YOU NEED A NEW FURNACE OR HAVE OTHER HOME COMFORT CONCERNS, PLEASE CONTACT RIVER CITY ONE HOUR AIR AT 225-341-4304.

The Truth about Pets and Indoor Air Quality



WE LOVE OUR PETS, DON'T WE? (If you don't have a pet, you can probably skip this article.) But sometimes, pets can rub us the wrong way - LITERALLY!

Most pets produce dander - tiny, microscopic flecks of skin and proteins shed by cats, dogs, birds and other animals with fur or feathers. Dander can cause reactions in people who are specifically sensitive to these allergy triggers - also called allergens.

Roughly twice as many people report allergies to cats as compared to dogs. (Cats are kept as pets in 27% of homes in the United States - dogs in 32%). Research shows that male cats produce less allergens than female cats, but the reason why are unclear.

Did you know that there's no such thing as a non-allergenic dog or cat? Shorthaired or hairless animals contribute dander and allergens to indoor air pollution just as the same as longhaired animals do because they carry allergens from other sources, like dust.

Short of getting rid of your beloved pet, what can you do? You'll be glad to know that

at River City One Hour Air, we have some great solutions to indoor pet pollution. New air cleaners can remove bacteria, pollen, animal dander and pollutants as small as .01 microns. Other products such as ventilators, UV lamps, air purifiers and media filters can also improve your indoor air quality. These products can really help.

Plus, consistent maintenance and replacement of your filter is important. System filters help remove dust, floating particles, allergens and other contaminants that are in the air in your home. We can show you what type of filter is best for you.

No matter what your needs or budget, River City One Hour Air can help you select the best approach for improving your indoor comfort.

DON'T WAIT ANOTHER DAY - CALL US TODAY!

REPORT "Always On Time ... Or You Don't Pay A Dime!"

Red Velvet Cupcakes

MAKES 24 CUPCAKES
PREP TIME: 20 minutes
COOK TIME: 18 minutes

Ingredients:

- 1 box (16.5 oz.) yellow cake mix
- Water as specified on cake mix box
- 1/2 cup unsweetened cocoa powder
- 3 large eggs
- 1 cup Country Crock® Spread, divided
- 1 Tbsp. red food coloring
- 1 package (8 oz.) cream cheese, softened
- 1 tsp. vanilla extract
- 1 box (16 oz.) confectioners' sugar (about 3-1/2 cups)

Directions

1. Preheat oven to 350°. Line 24 muffin cups with paper cupcake liners; set aside.
2. Beat cake mix, water, cocoa powder, eggs, 1 cup Country Crock® Spread, melted and food coloring in large bowl with electric mixer on low speed 30 seconds. Beat on medium speed 2 minutes, scraping bowl occasionally. Spoon batter into prepared pan.
3. Bake 18 minutes or until toothpick inserted in centers comes out clean. Cool on wire rack 10 minutes. Remove cupcakes from pans and cool completely before frosting.
4. Beat cream cheese, remaining 1 cup Spread and vanilla in large bowl with electric mixer until smooth. Beat in confectioners' sugar on low speed until blended. Beat on high speed until light and fluffy, about 1 minute.



What is ENERGY STAR

You can ensure you are purchasing a relatively efficient product by looking at the **ENERGY STAR** label on central and room air conditioners, heat pumps, furnaces, refrigerators, freezer dishwashers, clothes washers, boilers, lighting fixtures, compact fluorescent bulbs and numerous electronic appliances. The **ENERGY STAR** Web site lists products that comply with the label by brand name, product number, major characteristics and relative efficiencies under each product page. Go to the **ENERGY STAR** home page (www.energystar.gov/) and select the appliance category you are searching for.





FINANCING AVAILABLE



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Home Comfort Enterprises DBA
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**UP TO \$1,000 ON OLD FREON
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Buy Back credit toward purchase of new Carrier® Puron System. Repair must be made by River City One Hour A/C in 2014 calendar year, up to \$900 allowance. Call River City One Hour for complete details. Offer expires 12/31/2014.

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Call Today - 225-341-4304